



December 6 2017

Press Release

Company Name	PC Depot Corporation	
Representative	Takahisa Nojima,	President
TSE Section 1	Code number: 7618	
Contact	Yuko Matsuo,	Director
TEL:	+81-(0)45-472-9838	

Regarding the news article in today's digital media

In response to the news article in the digital media today on "cancellation documents posted on SNS pertaining to our internet connection and device usage service", PC Depot Corporation ('the company') conducted an internal review. The company would like to report the followings, and confirm that our actions taken at the time of subscription and early cancellation were proper and normal procedures.

1. Our service mentioned in the news report
 - A) Premium Service which includes digital device initial setup, software, and maintenance
 - B) Device purchase cost which includes PC, iPhone, and Wi-Fi router
 - C) Optical fiber Internet connection service
2. Two cancellation related documents with different issue dates which were posted on SNS
 - A) As of October 15, 2017, the cancellation charge for the early termination of contract period was around 210,000 yen.
 - B) As of November 5, 2017, because the devices included in the service such as PC, iPhone, and Wi-Fi router were returned to the company, the cancellation charge was reduced according to the contract. The internet connection service cancellation charge due to the early termination of contract period was 46,640 yen (tax inclusive).

The company is committed to enhance the service quality, and the feedback we have received since August last year from various concerned parties are taken very seriously. This disclosure is made in accordance with "PC Depot's specific steps regarding Premium Service" (release date August 25, 2016) and our effort to enhance the service quality.

All employees of PC Depot will continue to strive to further improving our service, as well as providing sincere and courteous service to each and every customer. We appreciate your kind understanding and continued support into the future.