## **Financial Results for the Third Quarter** of the year ending March 31, 2018

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- ◆Last year's performance had positive factors such as demand for support prior to the Windows 10 free upgrade till July 29, 2016, as well as demand for replacement
- ◆Windows Vista support termination on April 11, 2017 → Limited impact on the support service and replacement demand
- ◆Product sales→Demand for education and eSports has been growing.
- ◆Solution service sales → On September 22, we simultaneously launched

"Value Pack (integrated member service product)" which bundled premium service\* and a device together, such as Mac premium member Value Pack, Windows PC premium member Value Pack.

- \* premium service is our original monthly membership based maintenance service
- → Favorable solution service sales continued fuled by introduction of Value Pack( integrated member service product).

Million yen, %	3Q of FY2016 (cumulative)	3Q of FY2017 (cumulative)	Changes	YoY
Net sales	34,983	21,018	△2,864	88.0
Operating income	2,710	1,180	△953	55.3
Ordinary income	2,786	1,228	Δ962	56.1
Net income belonging to parent company shareholders	1,829	819	Δ633	56.4

## Summary of Financial Results – P/L (Consolidated basis)





	FY 2017 ending March 3Q		FY 2018 ending March 3Q		FY 2018 ending March Annual forecast	
Units: mil Yen, %	Results	YoY	Results	YoY	prediction	YoY
Net Sales	34,983	91.7	32,458	92.8	46,600	100.4
Products	14,699	77.4	13,442	91.4	_	
Services	19,256	106.3	18,046	93.7	_	
Internet related businesses (subsidiary)	952	100.7	922	96.9	_	
Gross Profit	16,095	101.0	14,811	92.0	_	
SGA expenses	13,384	102.5	12,948	96.7	_	
Operating Profit	2,710	94.1	1,863	68.8	2,420	71.1
Ordinary Profit	2,786	95.9	1,931	69.3	2,500	72.1
Net profit attributable to parent company shareholders	1,829	92.1	1,281	70.1	1,650	72.7