





Presentation of Financial Results for the First Quarter of the Year Ending March 2017

August 9, 2016





PC DEPOT CORPORATION









# Financial Highlights



Net sales: 12,598 million yen (Up 3% YoY)

1. Po1. Posted recordhigh income (Existing stores: Up 3% YoY)

Operating income: 1,434 million yen (Up 75.5% YoY)

Ordinary income: 1,465 million yen (Up 72.9% YoY)

Net income belonging to parent company shareholders

**990 million yen** (Up 82.5% YoY)

2. Continued development of the smart life concept

Percentage of sales from solution services to total sales 53.8%

3. Sales from solution services remained strong

Up 20% YoY

- → Increase in customers' need for support for the free upgrade to Windows 10
- → Increase in existing members' requests for support

# PL (Consolidated)





# Factors for higher income: Strong performance of services (smart life concept)

	1Q of	FY 2015	1Q of FY 2016			2Q of FY 2015 Results expected		FY 2016 Results expected	
Million yen, %	Results	YoY changes	Results	YoY changes		Results	YoY changes	Results	YoY changes
Net sales	12,229	98.2	12,59 8	103.0		25,300	103.1	54,000	104.3
Products	6,239	82.3	5,482	87.9		_		_	
Solution services	5,651	125.7	6,782	120.0	)			_	
Internet-related business (Subsidiaries)	311	94.4	314	101.0		_		_	
Gross profit	5,047	105.3	5,970	118.3		_			
Selling, general, and administrative expenses	4,230	106.2	4,536	107.2		_		_	
Operating income	817	100.8	1,434	175.5		2,260	134.6	4,920	114.0
Ordinary income	847	101.0	1,465	172.9		2,300	133.3	5,000	114.5
Net income belonging to parent company shareholders	542	103.6	990	182.5		1,550	139.4	3,370	117.5

# BS (Consolidated)





#### Liability decreased due to the repayment of loans

Million yen	As of March 31, 2015	As of May 30, 2016	Changes
Total current assets	25,652	24,810	842
Accounts receivable	13,734	14,243	509
Inventories	6,128	6,551	423
Total non-current assets	9,622	9,748	126
Property, plants and equipment	5,041	5,089	48
Intangible assets	804	786	18
Investments and other assets	3,776	3,872	96
Total assets	35,275	34,559	716
Total current liabilities	12,271	11,003	1,268
Total non-current liabilities	1,347	1,178	169
Total liabilities	13,619	12,182	1,437
Total shareholders' equity	21,573	22,284	711
Total net assets	21,656	22,376	720
Total liabilities and net assets	35,275	34,559	716

Accounts receivable increased 6 billion yen, reflecting sales of service products (solution hardware for PS members and fiber-optic network services users), including the Premium Service (maintenance services provided on a monthly membership fee basis).

Liability decreased by one billion yen due to the repayment of short and long-term loans.

# Sales by Product



#### Continuing to introduce new-type outlets

Million yen, %	1Q of FY	′2015	1Q of FY2016		YoY changes	Details
Total net sales	12,229	100.0	12,598	100.0	103.0	
Hardware	4,666	38.2	4,009	31.8	85.9	
(PCs)	1,696	13.9	1,590	12.6	93.7	Price and sales volume $\downarrow$
(Peripherals)	1,635	13.4	1,464	11.6	89.5	Sales volume↓
Software and accessories	911	7.4	859	6.8	94.3	Sales volume↓
Previously owned products	661	5.4	613	4.9	92.8	Sales volume ↓
Total product sales	6,239	51.1	5,482	43.5	87.9	
Services (including the Internet-related business)	5,990	48.9	7,116	56.5	118.8	Solution services ↑ Others ↓ Internet-related business ↑

#### Sales of Solution Services



### Percentage of sales: Exceeded 50%



# Premise Comparison





# Gross profit margin 47.4%, an increase in service sales (smart life concept)

	2017 ended March 31,			
	Full-year prospects	1Q results		
Sales for existing stores for the previous fiscal year	100.0%	103.0%		
Sales from solution services (SLP concept) for the previous fiscal year	118.0%	120.0%		
Gross profit margin	45.4%	47.4%		
Capital investments	<del>_</del>	3.5million yen		
Balance of interest-bearing liabilities	_	59.0million yen		
Renovation to SLP*2	5 ~ 7stores	1stores		
Opening of new SLP*2	4stores	2stores		
Opening of new PC Clinics	5stores	1store		

2016 ended March 31, Full-year results					
i uli-yeai lesulis					
99.2%					
125.0%					
42.8%					
13.2million yen					
69.9million yen					
7 stores					
3stores					
-					

## Plan for FY2016



	Results FY201		Forecast for FY2016		
Million yen, %	Results	YoY changes	Forecast	YoY changes	
Net sales	51,784	101.0	54,000	104.3	
Operating income	4,314	139.7	4,920	114.0	
Ordinary income	4,366	136.2	5,000	114.5	
Net income belonging to parent company shareholders	2,867	147.7	3,370	117.5	

- Existing stores (YoY changes) 100.0% (results of the previous term: 99.2%)
- Sales from solution services 118.0% (results of the previous term: 125.0%)
- Gross profit margin 45.4% (results of the previous term: 42.8%)

## Returning profits to shareholders





#### **Stock split**

#### Conducting a 1:1.2 common share split to improve the investment climate and liquidity

· Record date

September 30, 2016

· Effective date

October 1, 2016

·Total number of shares

43,852,000 shares 52,622,400 shares

· Increased number of shares due to the above stock split

8,770,400 shares

#### **Dividend forecast**

	End of 2Q	Year-end	Annual
· Previous forecast	6.50 yen	6.50 yen	13.00 yen
·Current dividend forecast (pre-split)	7.80 yen (7.80 yen)	6.50 yen (7.80 yen)	- (15.60 yen)
· Dividend paid in FY2015	5.00 yen	6.50 yen	11.50 yen

Forecast of FY2016 consolidated dividend payout ratio: 16.6% → roughly 20%

# Management Goals



# Medium-term goals (established in FY2014)

Ratio of ordinary profit to sales:

Result for FY2015 8.4% ROE:

15% or more

Result for FY2015 15.6%





#### Business Environment for FY2016

## Topics in FY2016 (Plan)





April 2016 Electricity retailing business is to be fully deregulated.

May "RoBoHoN" will launch.

**Revision of the Telecommunications Business Act** 

June Announcement of new Apple products

One of the world's biggest game exhibitions is to be held (E3 in Los Angeles).

July Termination of Windows 10 free upgrade

September The International Consumer Electronics Show is held (IFA, Germany).

October Sony Play Station VR will launch. Termination of shipment for the OEM version of Windows 7

and 8.1.

Autumn Apple may launch new iPhones.

Second half of 2016 Google Home is scheduled to launch.

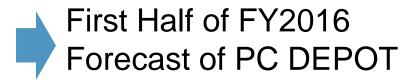
January 2017 The International Consumer Electronics Show is held (CES, the United States).

February Mobile World Congress (MWC, Barcelona)

March World's largest computer exhibition (CeBIT, Germany)

April Termination of support for Windows VISTA

#### Market Environment









PCs Declining
Tablets Declining
Smartphones Declining

In sum, the industry will face



Promotion of low-priced smartphones among smart devices Actions for other high selling products are undecided.



PCs
Smart devices
Peripherals and accessories

YoY decrease of a 10% level
At the same level as previous year
YoY decrease of a 10% level



New product launch such as inexpensive SIM cards and low-priced smartphones



#### Release of original brand "JUST PRICE FON"

Introduced a flat rate service for phone calls
Customers show a strong interest in low-priced smartphones.



Termination of Windows 10 free upgrade
Termination of shipment for the OEM
version of Windows 7 and 8.1
Termination of support for Windows VISTA
Strong customer needs for support



Improvement in volume and quality of support

Manifestation of needs

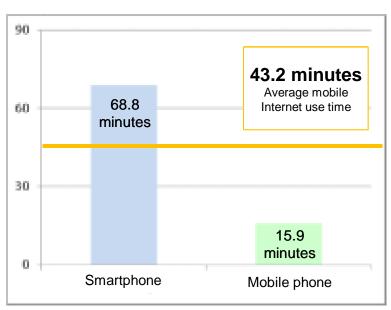
#### Status of Internet Use Time spent on mobile use

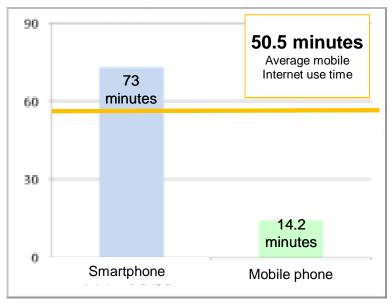




# The amount of time per day spent on mobile use of the Internet grew

■ 2013 (Minutes) ■ 2014 (Minutes)





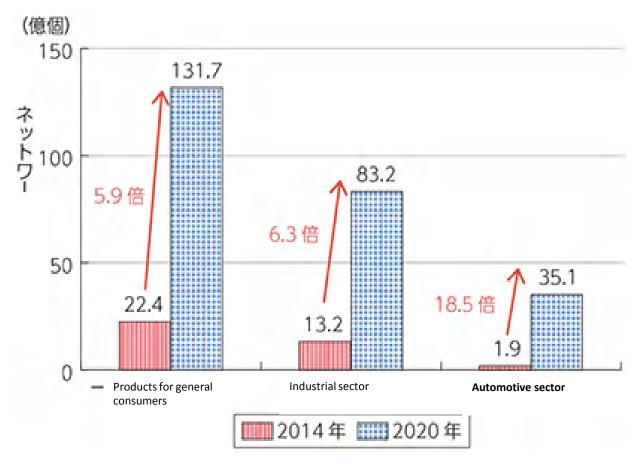
Source: Ministry of Internal Affairs and Communications, "2014 Survey on Time Spent for Information and Communication Media and Information Behaviors"

#### External Environment: The number of IoT Devices





The number of IoT devices will significantly increase, centered on products for general consumers.



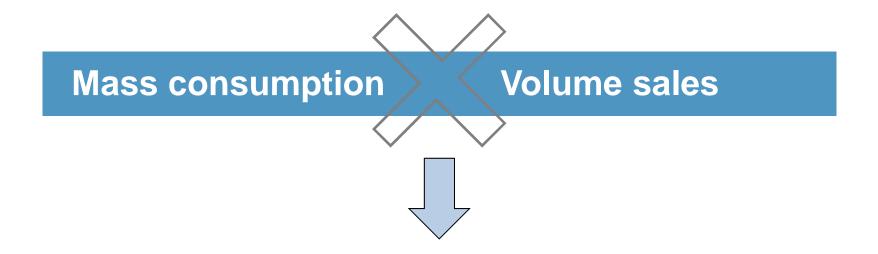




### Initiatives for FY2016

#### **Business Model**





# Continued support and use

Change of business model

#### Key Policies for FY2016

#### [Continued Promotion of Smart Life Concept]



#### From a computer superstore to a smart life store

Going forward, continue catering to a growing number of users who "experience trouble" and who "are in trouble"

Through promoting the smart life concept
"Merits for both customers and PC DEPOT extend over a long period."

Promoting the shift to the "stock-type"

- 1. Enhancement of profitability and stability
- 2. Increases in the frequency and length of contact with customers
- 3. Expanding "customer merits" for existing members

#### Sales Policies



- 1. Promote new brand "JUST PRICE FON" that combines hardware, MVNO, customer services and others products.
- 2. Develop safe and secure service products, such as cloud services and device locks, and promote IoT development.
- 3. Promote technical development for responding to the increase in customers' needs for support due to the termination of support for Windows VISTA.
- 4. Open new PC DEPOT Smart Life Ver. 0/Ver. 1 stores and renovate existing ones. A Ver. 2 store continues to be in test operation.
- 5. Develop unique technologies and secure intellectual property for routers and cloud computing.

# Launch PC DEPOT New-brand Original Smartphones by an MVNO



#### Renewed the selection of "JUST PRICE FON"



Flat rate service for phone calls (free talk for 500 minutes)

→ The service started on August 13, 2016.



#### **Enhance Support and Promote Technical Development**





Customers' needs for support increase when the life cycle of Windows products comes to an end.

	2016	2017	2018	2019	2020	2020 onward
Termination of free upgrade to Windows 10	July 29					
Termination of extended support for Windows VISTA		April 11				
Termination of support for Windows 7					January 14	
Termination of support for Windows 8/8.1						January 11, 2023
Termination of shipment for the OEM version of Windows 7	October 31				predominant	
Termination of shipment for the OEM version of Windows 8.1	October 31	at the	time of rep	olacement		



Continuous needs of Windows PC users for support

#### Human Resource Enhancement in Support and Skills





#### "Human resource enhancement" "Improvement in quality"

#### **Start of design and programming trainin**

# 原料で飲食 (Plan)

#### **Specialists**





**Engineers** 

advisers

Smart life partner Consulting sales staff

April 2017:

Employment of 100 new graduates

April 2016 to March 2017:

Changing 50 employees from part-time to full-time

#### Plans for Store Openings and Renovation





#### Plans for store openings and renovation for the year ending March 2017

[Store openings] Including the opening of stores in central Tokyo

Total of stores

#### [Renovation] 5–7 stores

#### <Target area for store openings>



**Store Format Operational Status** In stable operation In stable operation In test operation

[Store openings and renovation in 1Q]

Store opening: PC DEPOT Smart Life Mito Store Store opening: PC DEPOT Smart Life in Books

Kinokuniya LaLaport Toyosu Store

Renovation: PC DEPOT Smart Life Fujimino Store Store opening: PC DEPOT PC Clinic in K'S DENKI

**CORPORATION Kamisu Store** 

#### PC DEPOT Smart Life Store Ver. 0.1





#### First collaborative store opened in central Tokyo

PC DEPOT Smart Life in Books Kinokuniya LaLaport Toyosu Store Opened on June 24, 2016









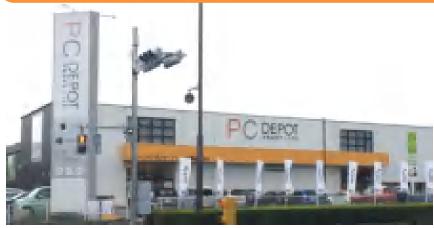


#### PC DEPOT SMART LIFE Ver. 2





Opening and test operations of stores with the format of a floor area of more than about 1,650m² (500 tsubo)
PC DEPOT SMART LIFE Inagi-Wakabadai Store (Inagi City, Tokyo)



View of the outside of the store



Common space



Smart × solutions (Quick lecture)



Dr. Smart (Diagnosis and repair reception counter)

# Store Network (excluding FC; As of June 24, 2016)



#### **PC DEPOT**

#### PC DEPOT SMART LIFE PC DEPOT PC Clinic







Store type	Suburban large-scale stores	Small-to-medium-scale stores in the Tokyo metropolitan area	In-shop type PC clinic counter
Directly managed stores	26 stores	28 stores	53 stores
Subsidiary operation	13 stores		5 stores
Total	39 stores	28 stores	58 stores







# Inquires







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Forecast results included in this document are forecast judged based on information available at the time of the presentation of this document. They reflect a number of uncertainties, and, as a result, actual results may differ materially from these forecasts of operating results or other matters due to various factors. Investors should understand the assumptions as described above, and make any investment decisions based on their own judgment.